



# IntelliCon® WARRANTY CLAIM REQUEST FORM

Support Line: admin@intellidyne.green

- CLAIM DIRECTIONS:**
- 1) All requests **REQUIRE** one (1) Warranty Claim Request Form per item authorized by Technical Support.
  - 2) RMA will be office issued to the IAC or IEC upon completion and receipt of this form.
  - 3) The RMA number **MUST BE INDICATED** on all return documents and visible on the outer return package.  
Please note, item(s) received without a RMA number will be refused.
  - 4) The RMA and Warranty Claim Forms **MUST** be included with any return item for acceptance.
  - 5) Authorization is valid for sixty (30) days from date of issue.

Please note: Non-conformance of the above procedure may result in the refusal of your claim.

Company: Branch _____	RMA # _____
Location: _____	Issue Date: _____
Contact: _____	Receive Date: _____
Phone: _____	Sales Rep. (If any): _____

Installing Company: _____	Date of Installation: _____
Address: _____	Date of Failure: _____
City, State & Zip: _____	<b>IntelliCon®</b> Model: _____
Contact: _____	Serial Number: _____
Phone: _____	
Fax: _____	
Email (If any): _____	

1. Manufacturer of the system that the **IntelliCon®** was installed on? \_\_\_\_\_
2. Manufacturers' model number of the above system? \_\_\_\_\_
3. Was the installer a qualified/experienced technician for the system the **IntelliCon®** was installed on?  Yes  No
4. Was the installer trained on the proper installation procedures for the **IntelliCon®** control?  Yes  No
5. What voltage was used to supply power to the **IntelliCon®**?  24vac.  115/120vac  208/220vac.
6. What voltage was used for the control circuit?  24vac.  115/120vac  208/220vac.
7. Did the **IntelliCon®** control power up when voltage was applied?  Yes  No
8. What status light or LCD indicator was displayed on start up? (Check all that apply.)  
 Stand-by  Economizing  Enabled  Anti-short Cycle  None  Other
9. When the **IntelliCon®** control was put into Off/Bypass, did the system start?  Yes  No
10. For Hot Water Heating Systems Only :
  - a. Type of Boiler?  Cold Start  Maintain Temperature
  - b. Did the **IntelliCon®** default settings change in configuration mode?  Yes (If yes, record new settings below.)  No  
 HLOLIM \_\_\_\_\_ Pre-purge \_\_\_\_\_  
 DLOLIM \_\_\_\_\_ None \_\_\_\_\_
  - c. Boiler aquastat set-point(s)? High Limit \_\_\_\_\_ Low Limit \_\_\_\_\_ Diff. \_\_\_\_\_
  - d. Number of sensors used?  (1) One  (2) Two
  - e. Choose one:  Internal Domestic Hot Water Coil  Indirect Fired Hot Water Heater
11. For Forced-Air Heating Systems Only :
  - a. A/C coil on furnace?  Yes  No
  - b. Does the furnace cycle on and off with its own limit control?  Yes  No
12. Requires a description of the system problem when the **IntelliCon®** was in the control circuit :  
 Please note invalid reasons such as "Does not work" or "Faulty out of box" may cause denial of your claim.